

## objective

I am looking for a position in which I can express myself creatively, or work toward systems administration. To do both at the same time would be fantastic.

## overview

Over the last nine years, I have been designing and programming websites. In addition, I have been troubleshooting and repairing private, small-business, and enterprise-level computers for more than a decade. I am uniquely capable of presenting information to both knowledgeable and entry-level users. Moreover, I am adept at combining my creative and analytical talents.

## history

### Freelance Web Designer

September 2010 – Present

Worked one-on-one with clients to create original websites, as well as contract work with other designers and developers. Provided appropriate content management options, including Wordpress, Jekyll, and traditional static HTML, depending on the client's needs. Clients included pastors, authors, and medical offices.

### Technical Support Specialist, GlobalMed

September 2011 – Present

Provided first through third tier technical support on all GlobalMed products. Performed software and hardware integration, validation, and verification on existing and new products. Supported website updates and programming. Created a new monitoring system for telestroke clients. Assisted with creating process and procedure documentation for ISO 13485:2003 certification. Created step-by-step documentation for installation, repair, and upgrade procedures.

### Marketing Analyst, VALIC

March 2006 – August 2011

Provided periodic and ad hoc reporting combining data from multiple sources. Maintained and designed several databases using MS Access and VBA. Provided hardware and software support. Designed and maintained a regional website based in Lotus Notes with previously unused methods to build a modern website. Created and hosted training conference calls.

## skills & knowledge

Linux, Windows, OS X  
HTML 5, CSS 3  
Web Standards & Usability  
Javascript/jQuery  
Ruby  
GIMP  
Photoshop  
Inkscape  
MS Access  
VBA  
PHP  
Wordpress  
3D Modeling (Blender)  
BASH Scripting  
Java  
Python  
C/C++  
Apache/LAMP Servers  
MySQL

## education

Arizona State University  
BA Integrative Studies, 2009

Self-taught HTML, CSS, PHP and MySQL, with practical application in personal and business situations.

Self-taught general Linux usage, with seven years experience.

Portfolio and additional information available at [nathanaelphillips.com](http://nathanaelphillips.com).

References available upon request

**Graphics Pre-Processor, American Wholesale Thermographers**

October 2005 – March 2006

Performed graphics pre-processing and cleanup for nine-color and full-color processes using Adobe Photoshop and Illustrator.

**Support Technician, Directrix Computer Solutions**

September 2004 – October 2005

Provided technical support via telephone, on-site, and remote desktop. Managed web hosting on a co-located Linux server. Provided website design and programming for small businesses. Wrote technical and procedural documentation, support documents, articles, and marketing pieces.

**Technical Support, Moon Valley Bible Church**

April 2003 – September 2004

Provided technical support for the church office. Designed and maintained the website. Helped create and update weekly bulletins.